

HP Sales Northeast Presents:

A Beginner's Guide to HP Sales Northeast Service Department



TRAINING

Factory Trained & Ready To Go

Our service team is factory-trained to handle the most advanced Henny Penny equipment. They undergo rigorous annual testing to maintain their certification, ensuring they stay up-to-date with the latest industry standards.



PREVENTATIVE MAINTENANCE

Proactive Care, Longer Life

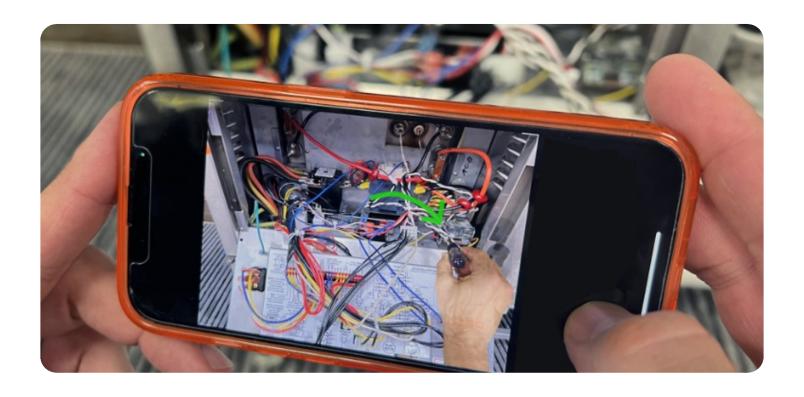
Our service department focuses on preventative maintenance, ensuring that your kitchen equipment is in peak condition. Our team inspects for signs of wear and tear, replaces high-wear parts, and cleans critical components.



RAPID RESPONSE

Minimize Downtime, Always

Our service department prides itself on rapid response times, with a **90% first-time fix rate**. Because our technicians maintain mandatory stock of a wide array of replacement parts, we can resolve most issues on the first visit, reducing the disruption to your operations.



SUPPORT

24/7 Technical Support

Henny Penny offers 24/7 technical support, ensuring that help is always just a phone call away. Their support line connects you to experienced technicians who can guide you through troubleshooting steps or dispatch a team member if on-site assistance is needed.

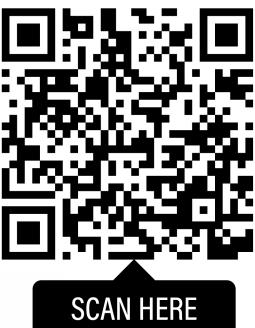


TRAINING

World-Class Service

We believe that great service is about more than just fixing things—it's about building a partnership that helps your business thrive. With our factory-trained technicians, fully stocked vehicles, competitive rates, and commitment to quick response times, we ensure your equipment gets the right care it deserves.





YouTube On-Demand



Find video content on the proper maintenance and repair of all Henny Penny equipment. New content is uploaded weekly so please make sure that you subscribe!



HP Sales Northeast

Contact Us Today!

We make it easy to focus on delivering delicious food to your customers while we take care of the rest. Ready to experience the difference for yourself?



